



## Yanmar Engine Core Policy

1. A refundable core deposit will be added to the invoice for all remanufactured, replacement, and repurposed engines as well as engines and short blocks purchased through Yanmar Parts. Refunds will be subject to Yanmar's inspection and approval. See accompanying Yanmar Core Engine Worksheet for the deposit values and the schedule of deductions.
2. The core engine (henceforth, in this document, the term "core engine" will also apply to short block core) returned must be the same/similar to the engine model purchased (like for like). The core must be assembled with all of the same components (fuel system, starter, turbo etc.) as supplied on the engine purchased.
3. The core engine must be in fully assembled condition with no visible holes, cracks, repaired holes, or repaired cracks in the block, head, or any other major component.
4. The crank must rotate 360° cw & ccw.
5. The core engine must be drained of fluid and all openings covered. Any penalties incurred from the shipping company resulting from damages and/or fines due to the core engine not being properly drained will be the responsibility of the shipper (dealer/distributor).
6. The core engine must be free from environmental wear such as corrosion, rust, fire and/or abuse.
7. Core engines must be returned to Yanmar America Corporation in the approved crate supplied with the engine purchased within 60 days of the invoice date for credit. For replacement engine orders coming from Japan, the window for returning core engines will be 90 days from the invoice date.
8. Use Yanmar's Return Goods Authorization form to request a RGA number by emailing it to [partsreturn@yanmar.com](mailto:partsreturn@yanmar.com) or by faxing it to 800-966-2401.
9. Please call QW Express at 859-296-2923 to schedule a pick up of an engine core. Yanmar will pre-pay freight up to \$250 for shipments within the Continental U.S. and Canada.
10. All returned core engines must be accompanied by the completed Core Engine Worksheet and have the completed Core Engine Return Tag attached.
11. Yanmar's Core Engine Worksheet must include:
  - Distributor/Dealer Name
  - Distributor/Dealer Account Number
  - Machine Make and Model Number
  - Core Engine Model and Serial Number
  - New Engine Model and Serial Number
  - Yanmar RGA Number
12. Failure to adhere to any of these policies may result in the forfeiture of part or all of the core deposit.
13. **It is recommended that dealers/distributors keep copies of all documents for their records.**

### YANMAR AMERICA CORPORATION

101 International Parkway, Adairsville, GA 30103  
Telephone 770-877-9884 FAX 770-877-9069  
[us.yanmar.com](http://us.yanmar.com)



## Core Engine Worksheet

\*\* Please Print Legibly \*\*

Distributor Name:	
Dist. Account No.:	
Dealer Name:	
Dealer Account No.:	

Return Core Engine		Equipment Information	
Make:		Make:	
Model:		Model:	
SN:		SN:	

Yanmar RGA No:	
Email the RGA form to <a href="mailto:partsreturn@yanmar.com">partsreturn@yanmar.com</a> or fax it to 800-966-2401 to obtain a RGA number.	

Replacement Engine Information	
Model:	
SN:	

	Deduction Schedule				Return Core Engine Evaluation			
	3 CYL.	4 CYL. Up to 98 Models	4 CYL. 98 Models and above	6 CYL.	Inspected By (Full Name)	Deduction Value	Yanmar Confirmed	Notes
<b>Engine Core Deposit - Total</b>	<b>\$1,000</b>	<b>\$1,500</b>	<b>\$2,000</b>	<b>\$5,000</b>				
<b>Major Deductions</b>								
Fluids not drained *1	-\$250	-\$250	-\$250	-\$250				
Water Pump	-\$200	-\$200	-\$200	-\$250				
Fuel Injection Pump	-\$400	-\$500	-\$600	-\$700				
Injectors (each)	-\$100	-\$100	-\$100	-\$100				
Block (rebuildable condition) *2	-\$600	-\$900	-\$1,200	-\$2,500				
Head(s) (rebuildable condition) *2	-\$200	-\$300	-\$400	-\$900				
Crank *3	-\$200	-\$300	-\$400	-\$900				
Yanmar shipping pallet/crate	-\$100	-\$100	-\$100	-\$100				
Turbo (if applicable) *4	-\$450	-\$450	-\$450	-\$900				
Starter (if applicable) *4	-\$200	-\$200	-\$200	-\$300				
Alternator (if applicable) *4	-\$200	-\$200	-\$200	-\$300				
<b>Short Blocks Deposit - Total</b>	<b>-\$800</b>	<b>-\$1,200</b>	<b>-\$1,600</b>	<b>-\$3,400</b>				
Block (rebuildable condition) *2	-\$600	-\$900	-\$1,200	-\$2,500				
Crank *3	-\$200	-\$300	-\$400	-\$900				
<b>TOTAL:</b>								

<b>Minor Deductions:</b>	Includes covers (valve, timing, & oil pan), fan, pulleys, flywheel, flywheel cover, and brackets. Total value for all of these minor items shall not exceed 30% of the total core deposit value.
<b>Yanmar Core Inspector Name</b>	

**\* Notes:**

- Any penalties incurred from the shipping company resulting from damages and/or fines due to the core engine not being properly drained of all fluids will be the responsibility of the shipper (dealer/distributor).
- The block and head(s) must not contain any visible cracks or holes.
- The crank must rotate 360° CW & CCW.
- Not required on all core engines, only necessary when the component is part of the new engine's configuration.

**\*\* CORE CONFIRMATION SHEET WILL BE RETURNED TO THE DISTRIBUTOR \*\***

Please contact QW Express at 859-296-2923 to arrange for the pick up of the core engine. Use Yanmar's Freight Entry Form when requesting pick up.



**YANMAR AMERICA CORPORATION**

101 International Parkway, Adairsville, GA 30103

**RETURN GOODS AUTHORIZATION FORM**

Company Name:		YA Cust. Acct #:	
Phone #:		Fax #:	
Contact Name:		Department:	
Email address:		Date of Request:	
YA Invoice #:		Your PO #:	

Please list the item(s) you wish to return.

PART NUMBER	DESCRIPTION	QUANTITY

Please check box that applies and provide an explanation below.

- Returning unneeded part(s) \*
- Damaged in shipment due to packaging
- Defective part(s)
- Mistake in parts catalog
- Incorrect information supplied by YA (Must include explanation along with Yanmar contact in comments.)
- Other (Must include explanation in comments.) \*
- Incorrect part number(s) ordered by customer \*
- Returning engine core for deposit refund
- Incorrect part(s)/qty shipped by YA
- Order entry mistake by YA
- Part(s) mis-packed
- Part(s) mis-labeled

<b>Comments:</b>	

All fluids must be drained prior to shipment to Yanmar America Corporation (if applicable).

\*= Subject to a restocking charge of 15% per Yanmar America Corporation's Parts Policies and Procedures.

Please fax (800-966-2401) or email this completed form to [partsreturn@yanmar.com](mailto:partsreturn@yanmar.com).

\*\*\*\* SEND TO ATTN: CINDY MURDOCK \*\*\*\*

**FREIGHT PICK UP REQUEST FORM**



Please complete and e-mail this form to:

QW Express

Email: [rose.mcqueen@qg.com](mailto:rose.mcqueen@qg.com)

Office: 859-296-2923

Fax: 859-215-0087

**\*\* All fields must be completed for shipments to be arranged.**

Yanmar PO / RGA # \_\_\_\_\_

**Requested Ship Date:**

Shipper Name: \_\_\_\_\_

Shipper Address: \_\_\_\_\_

Shipper City, State, Zip: \_\_\_\_\_

Shipping/Receiving Hours: \_\_\_\_\_

Contact Name \_\_\_\_\_

Contact Phone #: \_\_\_\_\_

Email or Fax BOL to: \_\_\_\_\_

Fax number: \_\_\_\_\_

Shipment Weight: \_\_\_\_\_

Number of Pieces: \_\_\_\_\_

Number of Pallets: \_\_\_\_\_

Dimensions (H x W x L): \_\_\_\_\_

Product Description: \_\_\_\_\_

Class of Goods: \_\_\_\_\_

Are Pallets Stackable? \_\_\_\_\_

Special Instructions: \_\_\_\_\_

**QW Express will create the bill of lading and send it to you.**

**Requested Delivery Date:**

Destination Name: \_\_\_\_\_

Destination Address: \_\_\_\_\_

Destination City, State, Zip: \_\_\_\_\_

Shipping/Receiving Hours: \_\_\_\_\_

Contact Name: \_\_\_\_\_

HazMat (Y or N): \_\_\_\_\_

If HazMat, \_\_\_\_\_

UN#: \_\_\_\_\_

Packing Group: \_\_\_\_\_